



Tempo Time Credits

Impact Report 2020–2021

Executive Summary

☎ 029 2056 6132 ✉ hello@wearetempo.org 🌐 wearetempo.org
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Executive Summary

Tempo Time Credits annual impact report demonstrates the significant value and difference to the lives of volunteers who earn and use a Tempo Time Credit.

Our Impact



Report improved quality of life



Never or rarely given time before earning Tempo Time Credits



Feel more able to contribute to the community and other people



Can afford to do more things



Have developed new friends and acquaintances



Shared their skills with others



Feel less lonely and isolated



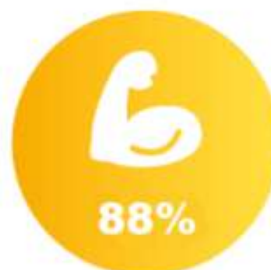
Report improved mental health



Helped others with the same condition



Know more about community based services and support available



Feel more confident



Feel more positive about the future

- COVID-19 had a positive impact on volunteering time. 48% had never or rarely given time before earning Tempo Time Credits.
- A wide range of Recognition opportunities were valued and used by Tempo volunteers. These opportunities were broadened and included grocery, takeaway and online to meet the needs of lockdown rules.
- Organisations which use Tempo Time Credits value their ability to retain volunteers (52%) and recruit volunteers (46%) due to the recognition provided by Tempo Time Credits.
- Tempo volunteers come from more diverse demographic groups than the population or the traditional volunteer base, are more likely to not be in employment, to have a limiting condition, are more likely to be regular volunteers, and come from a much broader range of economic backgrounds.

What do volunteers think?

“What a creative idea, I was rather sceptical about these at first being in lockdown. I would give my time free as a Survivor of Domestic Abuse but to be given something back is a wonderful idea. I wondered how it would work being locked in but began seeing ideas of how to use these online. The reality is I want to save them for when we get out of lockdown because it’s been traumatic on my mental health and can’t wait to create memories with those I love the most and it not have to cost the world. Tempo Time credits has been something rewarding as a single person with children it’s not always possible to do the things my children love, which carries a lot of guilt. But collecting these whilst working within my passion and expertise, I am truly forever grateful so thank you.”

The logo for Tempo, featuring the word "Tempo" in white lowercase letters on a blue triangular background.

Tempo