



# COMMISSIONERS

Worth every minute

[www.wearetempo.org](http://www.wearetempo.org)

**Tempo**

# WE ARE TEMPO

**A UK registered charity that provides a platform for businesses and organisations to recognise and reward the invaluable work of a volunteer.**

Our vision is to help generate resilience in communities from the bottom up, giving individuals the opportunity to show their value through volunteering and recognising them for it.

Endorsed by the Department for Digital, Culture, Media and Sport (DCMS), the New Economics Foundation, Nesta and the University of Cambridge, independent evaluations have proven that our award-winning programmes improve mental health and wellbeing within local communities.

## Co-produced programmes

Every programme is co-designed to align with your strategic aims. We will work with you to focus on your local priorities to improve outcomes for public services.

### Examples include:

Growing community participation and wellbeing, Chorley Council

Supporting substance use recovery, Change Grow Live, Tower Hamlets

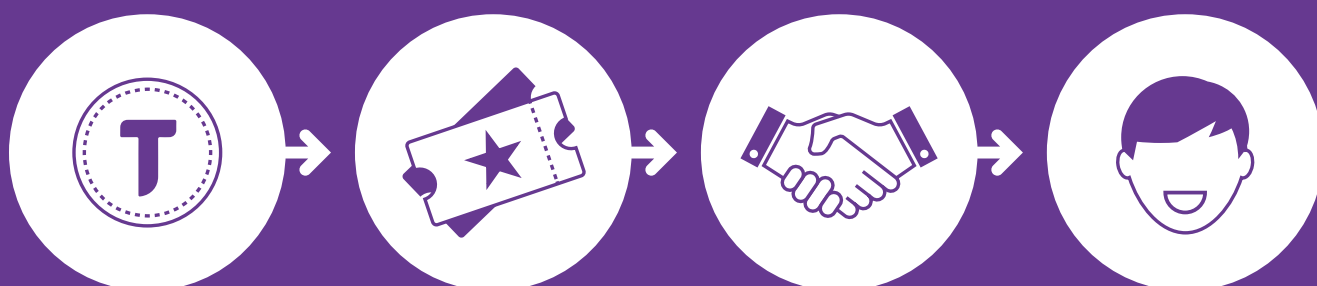
Increasing resident engagement, Hyde Housing, Islington

Working to improve community resilience and engagement, Cambridgeshire County Council

By introducing digital time credits as a tool to attract and retain a wider and more diverse pool of individuals to volunteer and support their local communities.

Our partnership will raise awareness of your organisation, improve resource capacity as well as provide a richer experience and service to your community.

# HOW TEMPO TIME CREDITS WORK



Individuals earn digital time credits when they volunteer with a charity or community programme that is part of the Tempo network.

Volunteers use their credits on a wide range of activities, products and services, such as education, health & fitness or even food shopping.

Activities, products and services are provided by business partners affiliated to Tempo.

Collectively building resilience and growth to the local economy and community.

## OUR NETWORK IS GROWING



**750+ recognition partners in our network**



**68,000+ people have earned credits to date**



**1 million+ credits have been earned across the United Kingdom**





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*"I think the most important thing is that when we are engaging the community, we have something to offer for the time given."*

**Tempo Time Credits  
Community Partner**

We have previously developed programmes in partnership with The Campaign to End Loneliness, the Welsh Government, the City of London, NHS Clinical Commissioning Groups, local authorities, housing associations, residential homes and many others.

Time Credits programmes are designed to not only ensure that volunteers feel valued for contributing even the smallest amounts of time, but also to enable people to have their time valued in ways that are meaningful to them.

Our 2020-2021 Impact Report found participation in Time Credits programmes leads to a wide range of positive outcomes for individuals.

**89%**

Felt more positive about the future

**88%**

Felt less lonely and isolated

**87%**

Could afford to do more things

**57%**

Developed new friends and acquaintances

**82%**

Knew more about community-based services and support available to them

**53%**

Of the community organisations in our network were delivering services aiming to reduce loneliness and isolation

# OUR SERVICE TO YOU

## Tempo Time Credits

Our accessible digital platform facilitates accurate real-time data collection and analysis of how people use Tempo Time Credits. Providing an understanding of the impact and value created by your project and its volunteers through embedding evaluation measures from project inception.

## Community development

Tempo Time Credits programmes work as a tool for co-production, as they build on people's experience, knowledge and abilities. We facilitate the building of relationships between communities and services that revitalise the community.

## Training and e-learning

To support organisations and groups developing volunteer-based community programmes, we have a range of online workshops and toolkits that will be customised to your needs. Our workshops are designed to create engaging programmes that integrate a platform to recognise, reward and retain your volunteer network.

## National recognition network

Our recognition network of over 800 activities is constantly growing. Our network of partners across the UK include venues such as the Tower of London, the Barbican Centre, Wales Millennium Centre, The Royal Mint and various National Trust properties, along with many local leisure and arts facilities on the doorstep of the communities we work within.



# CASE STUDY:

## Celebrating 10 years of volunteering

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*“It gives you a sense of getting something without it being a handout, a sense of achievement.”*

**Dorothy, Chorley**

Chorley Council’s partnership with Tempo has been in operation since 2012.

With a continuous growth of volunteers joining the network to give back to their community and make a real difference.

The programme was commissioned to raise awareness of the significant impact volunteering can make locally. To strengthen community engagement and local business promotion across the borough, by increasing the volunteering opportunities that drive participation, engagement and wellbeing of residents.

**IMPACT:**  
**2,500 residents**  
**22,000 credits**  
**exchanged**

Over 2,500 Chorley residents have earned credits, exchanging more than 22,000 credits with local businesses as well as with organisations across Lancashire, Wales, London and Cornwall.

**81%**

of participants reported improved quality of life

**59%**

felt more able to contribute to the community

**53%**

reported feeling more confident

**59%**

have developed new friends or acquaintances

**52%**

shared these skills with others

# CASE STUDY:

## Sustaining a healthier local community

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*“Involving Medway is about trying something different in order to support and sustain a healthier local community, which we believe will help take some of the pressure off our primary and acute health services in the area.”*

NHS Medway

The pilot programme was commissioned by Medway Clinical Commissioning Group in February 2017 as part of an initiative called ‘Involving Medway’. The programme aims to engage with local community-based groups and residents in promoting better health and wellbeing.

This pilot was inspired by the ‘Five Year Forward View’, which set a new course of health policy. Recognising the urgent need to transform local health and social care services by empowering patients, engaging within communities and building a social movement for health and care.

### IMPACT: 700 Volunteers 15,000 Hours

Over 700 volunteers have given more than 15,000 hours to their community since the programme started.

Medway has a vibrant and dynamic network of local community groups; this initiative enabled them to reach out through Tempo to even more groups and residents.

Our programmes are funded by local authorities, Clinical Commissioning Groups, Housing providers, service providers and grant funders. We can also partner with charities on funding applications.



# INTERESTED TO LEARN MORE, PLEASE CONTACT US

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