

# **WE ARE TEMPO**

## **Tempo Time Credits Impact 2022**

### **Wales**



# NET WELLBEING IMPACT IN WALES



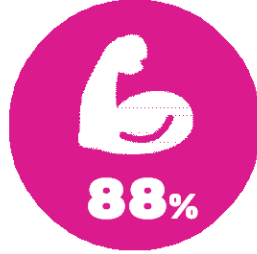
reported improved quality of life



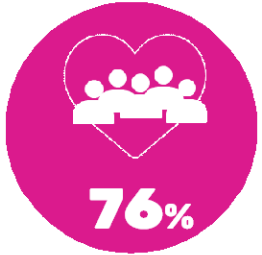
feel more positive about the future



reported improved physical health



feel more confident



feel healthier overall



Time Credits helped me get a job



learned a new skill



can afford to do more things



feel less isolated and lonely



report improved mental health



feel more able to contribute to the community and other people



know more about community based services and support available to them



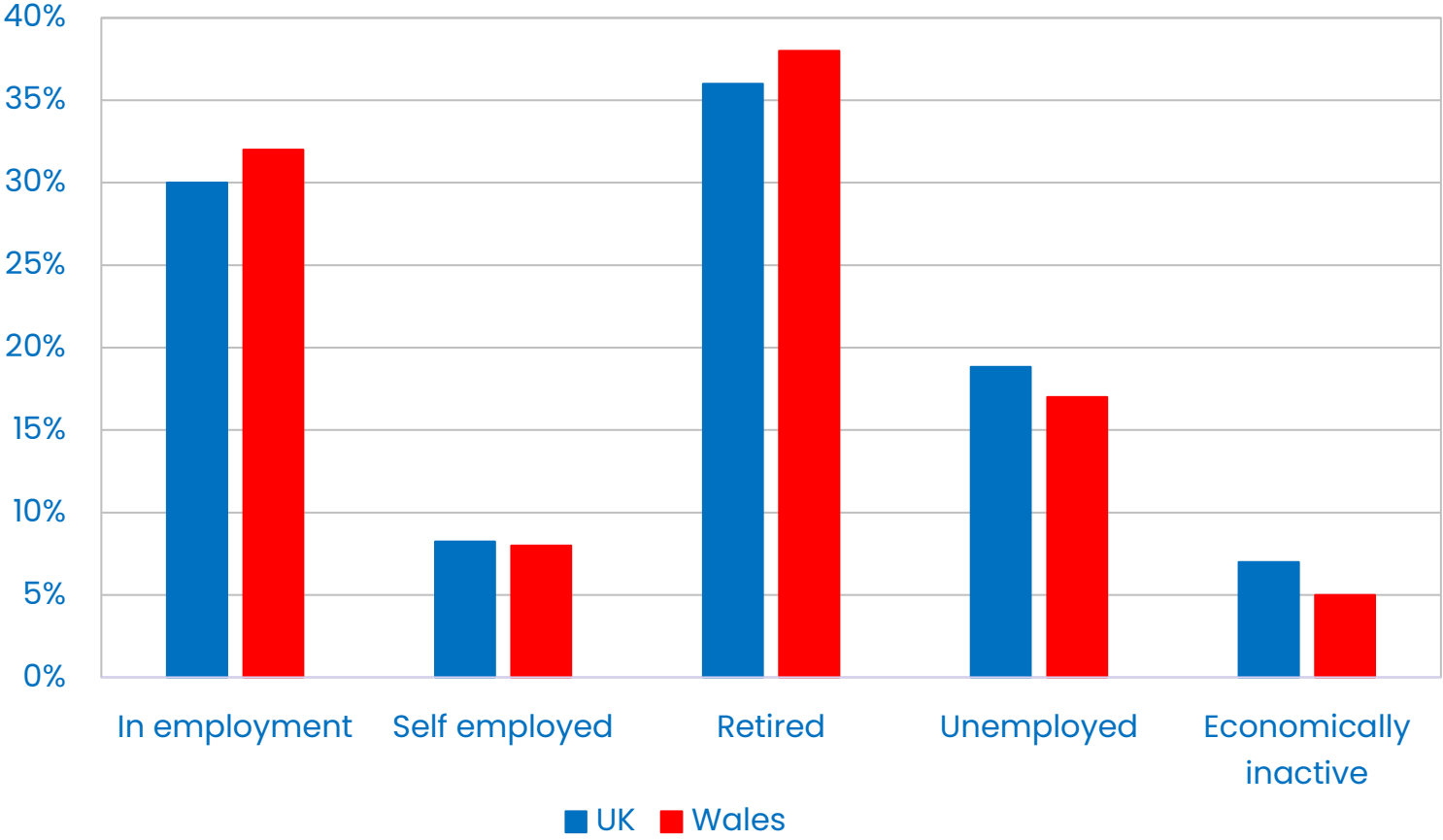
## IMPACT SURVEY 2022 IN Wales

The economic impact (net wellbeing uplifts) of Tempo Time Credits in Wales (to the 3,735 volunteers earning them) is estimated at £6.2m (2019 prices). (Externally reviewed process)

Over 85% of the community organisations that use Tempo Time Credits value their ability to recruit and retain volunteers. This is estimated to have saved the 500+ organisations using Tempo Time Credits £78,000 in the last year.

# VOLUNTEERING ACTIVITY IN WALES

## Economic Position of Volunteers



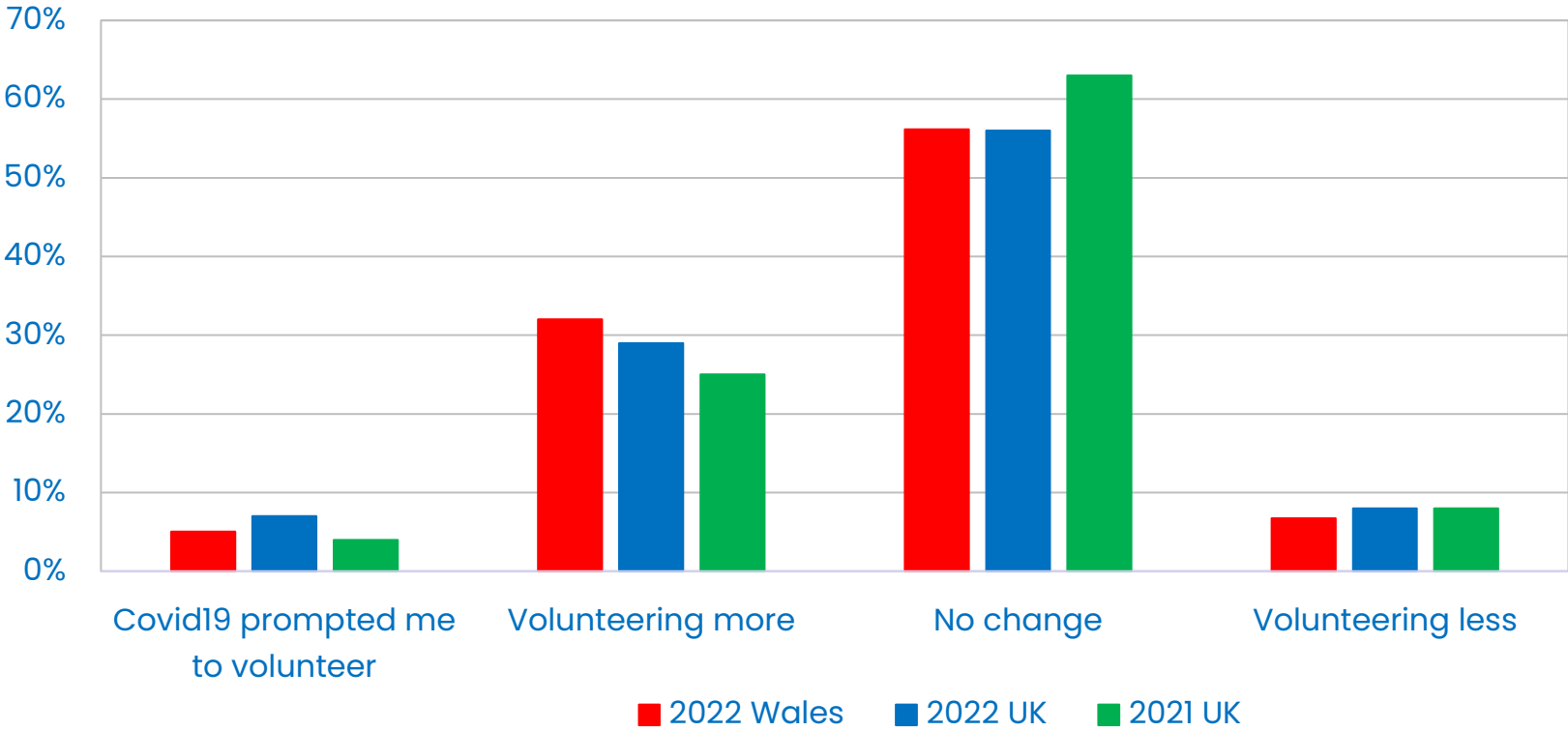
Tempo Time Credit volunteers come from a diverse variety of economic backgrounds.

62% of those in the NCVO survey 2019 were in employment/self employment compared to 40% in Wales.

The age profile is significantly younger than the general population in Wales, with 26% above the typical retirement age.

# VOLUNTEERING ACTIVITY IN WALES

## Covid Impact on Volunteering Propensity



COVID-19 had a positive impact on volunteering. 37% of volunteers stated they had started (5%) or increased (32%) their volunteering in response to the pandemic.

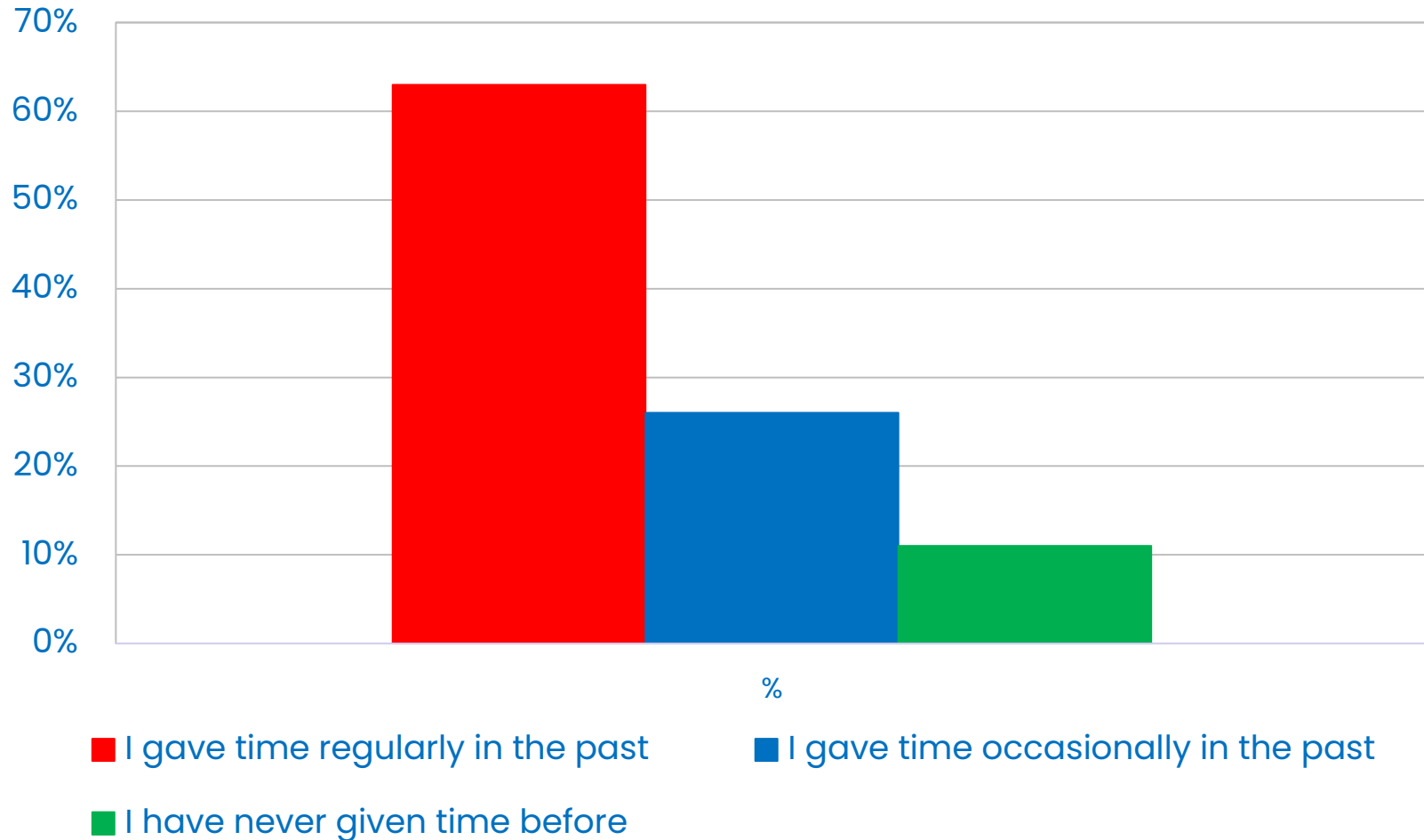
This is an increase of 7% from 2021.

The key will be to retain these volunteers.

Only 7% stated that they volunteered less.

# IMPACT IN WALES

## Volunteering history

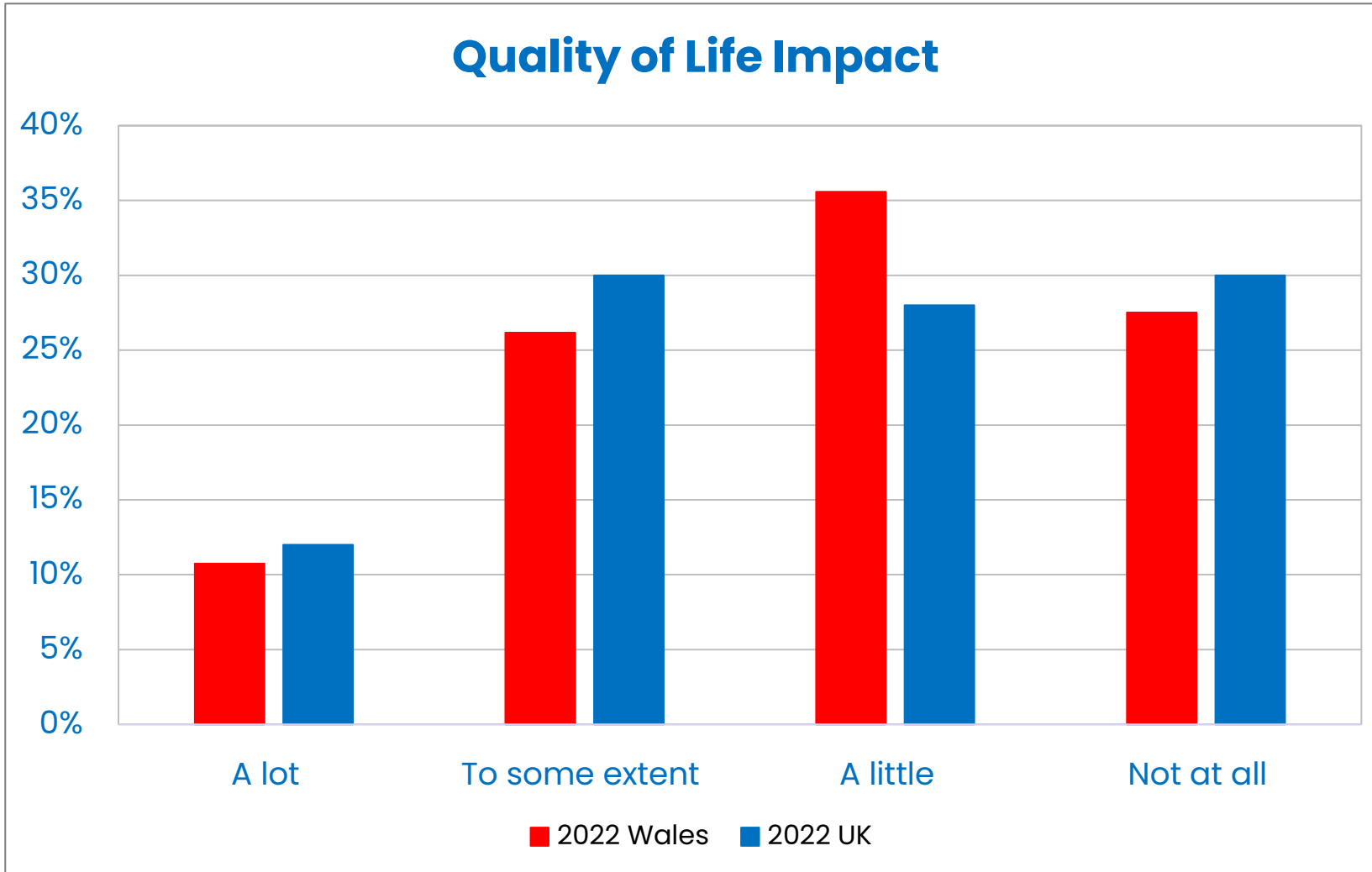


11% of Tempo Time Credit volunteers have never volunteered before.

Unemployed and economically inactive people are most likely to be new to volunteering.

74% of retired people have volunteered regularly in the past compared to 63% of the other economic groups

# QUALITY OF LIFE IMPACT IN WALES

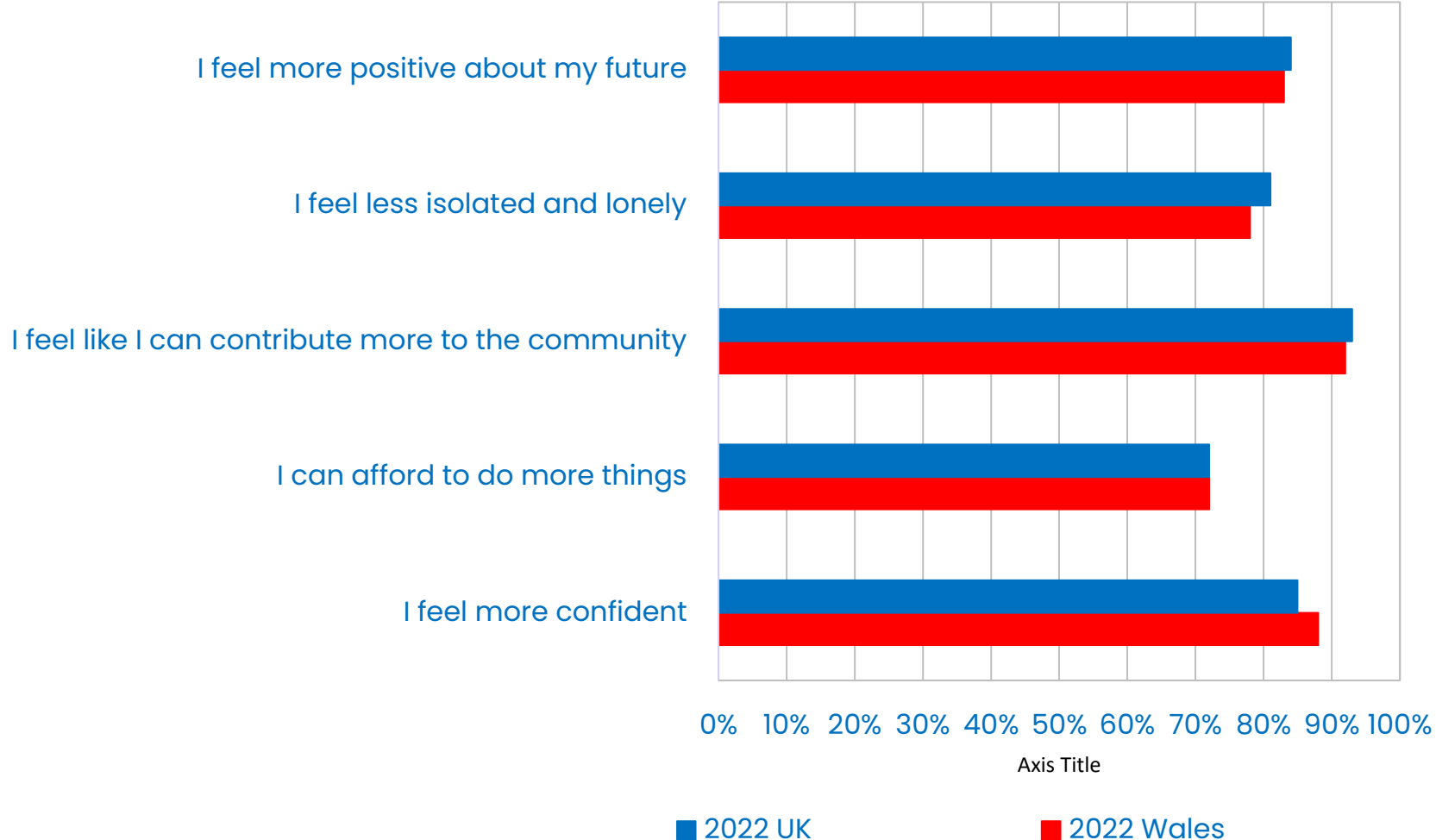


72% of Welsh Tempo volunteers think that their quality of life has improved as a result of earning and using Tempo Time Credits, compared to 70% in the UK.

11% said that it has increased their quality of life a lot. This is the same as in 2021.

# QUALITY OF LIFE IMPACT IN WALES

## Positive Impact



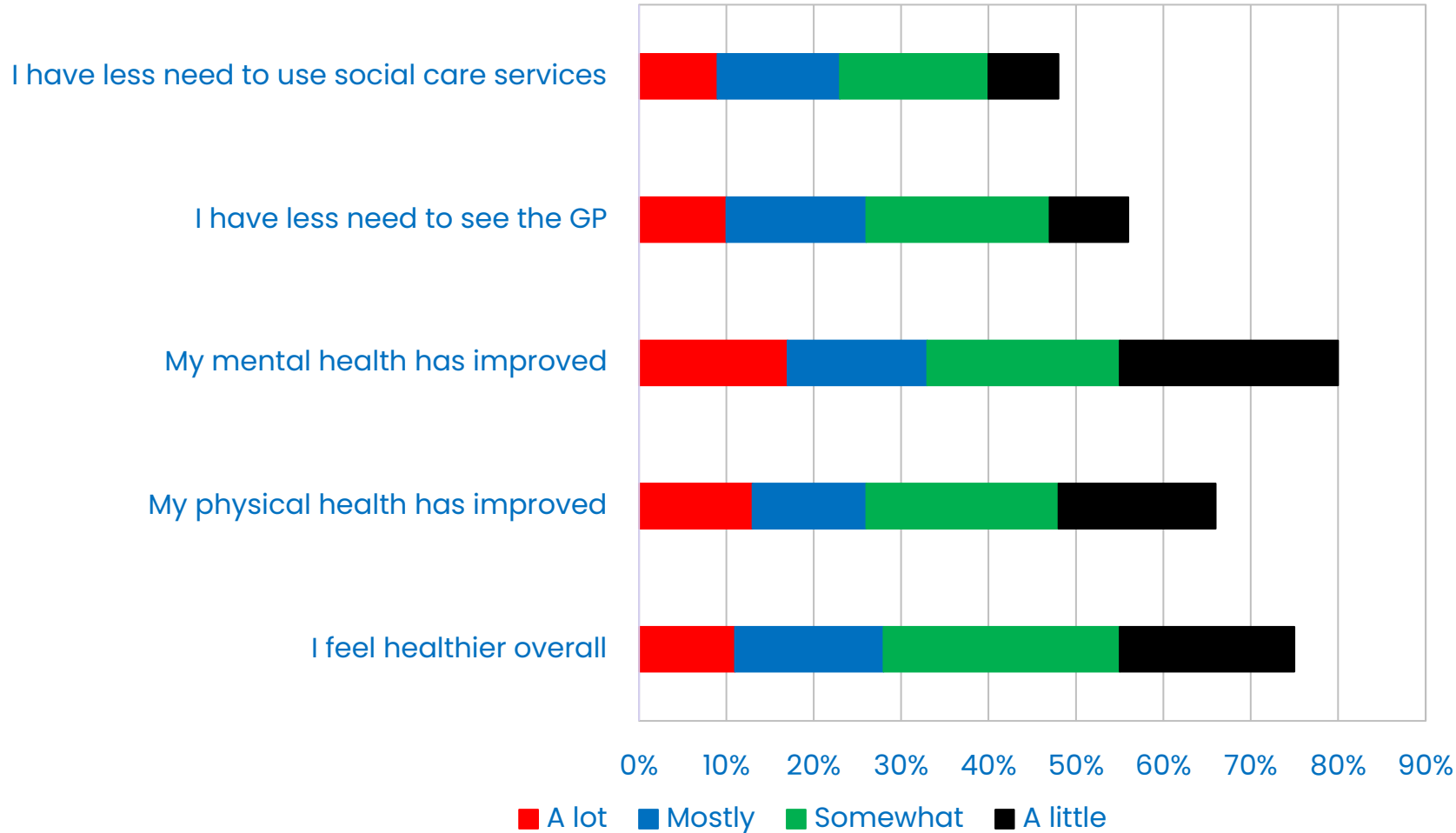
Tempo Time Credits have a positive impact in many ways, with each of these impacts scoring over 70%.

The positive impact on Tempo volunteers rose in 2022. A 10% rise in confidence is particularly positive.

The ability to contribute to the local community (a key aspect of the Tempo programme) scored over 90%.

# HEALTH IMPACT IN WALES

## Health Impact



75% feel healthier.

Mental health benefits are stronger than physical health benefits.

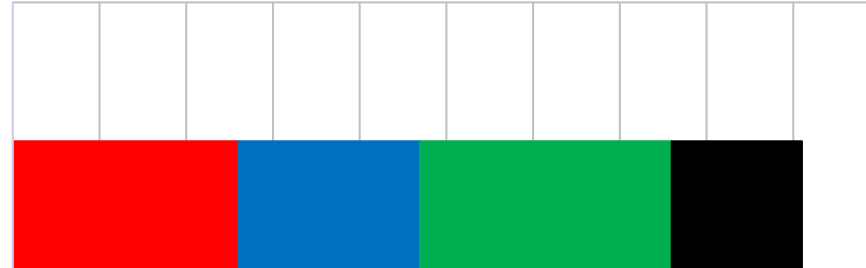
Close to half need to use their GP and social care services less. This will save these services money and reduce the pressure on service provision.



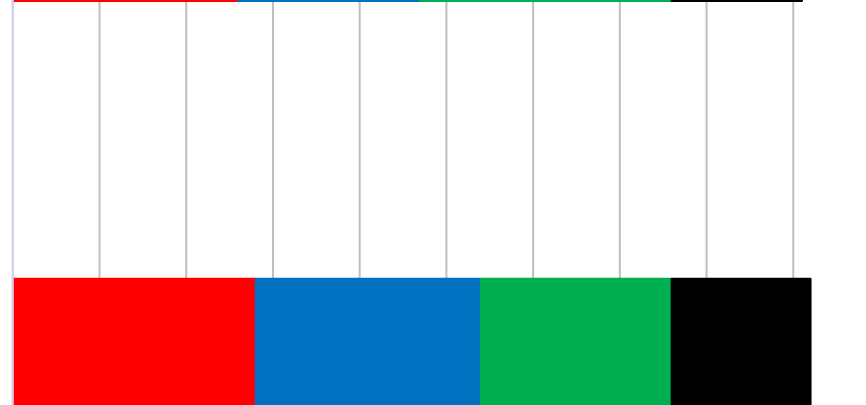
# COMMUNITY IMPACT

## Community Impact

I know more about community-based services and the support available



Feel more able to contribute to the community and other people



0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

■ A lot ■ Mostly ■ Somewhat ■ A little

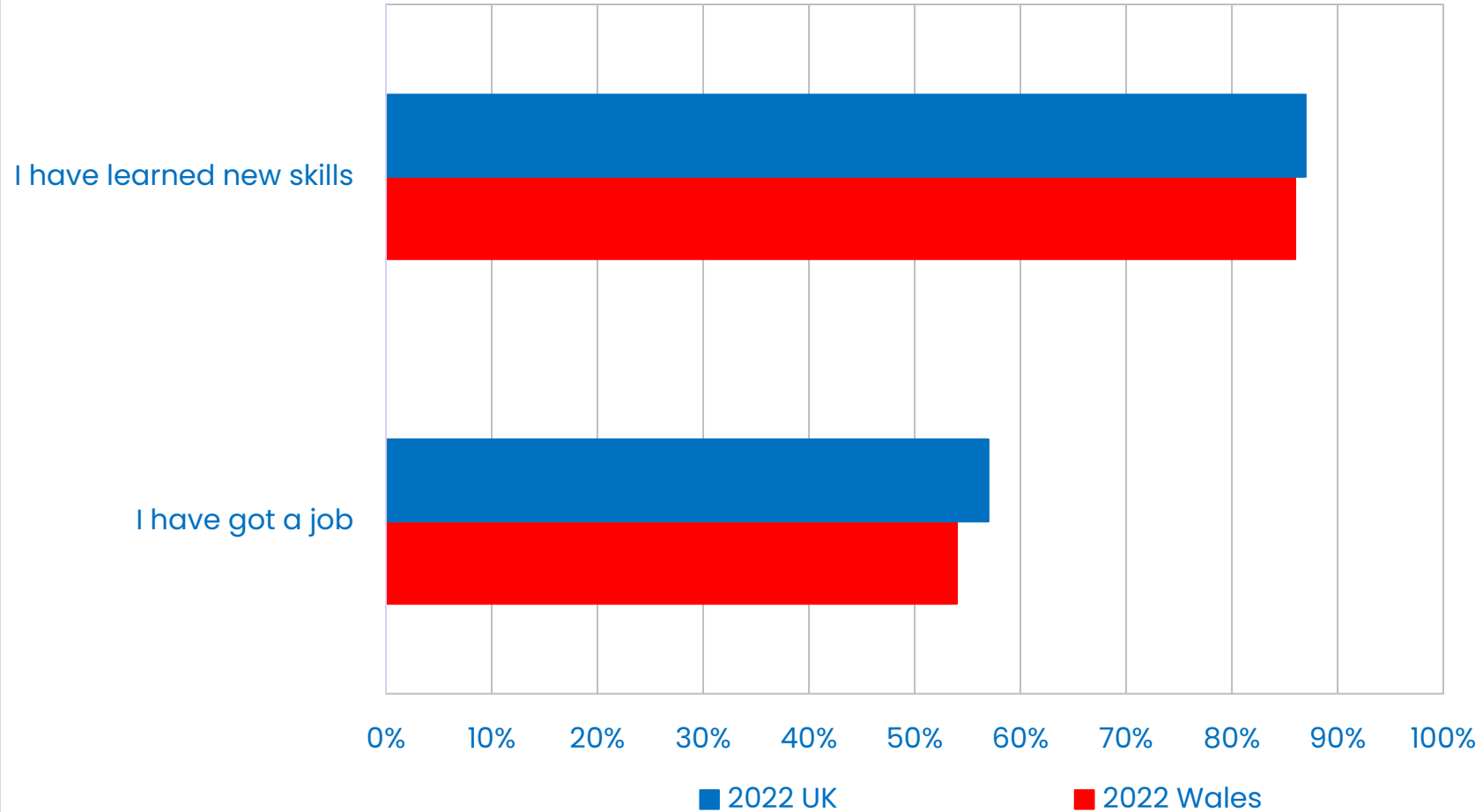
Over 90% of Tempo volunteers are more able to understand and contribute to community development.

A quarter of Tempo volunteers are able to understand and contribute to community development a lot.

This aspect of community development is a major driver of the work Tempo does.

# EMPLOYMENT IMPACT IN WALES

## Employment and skills opportunities

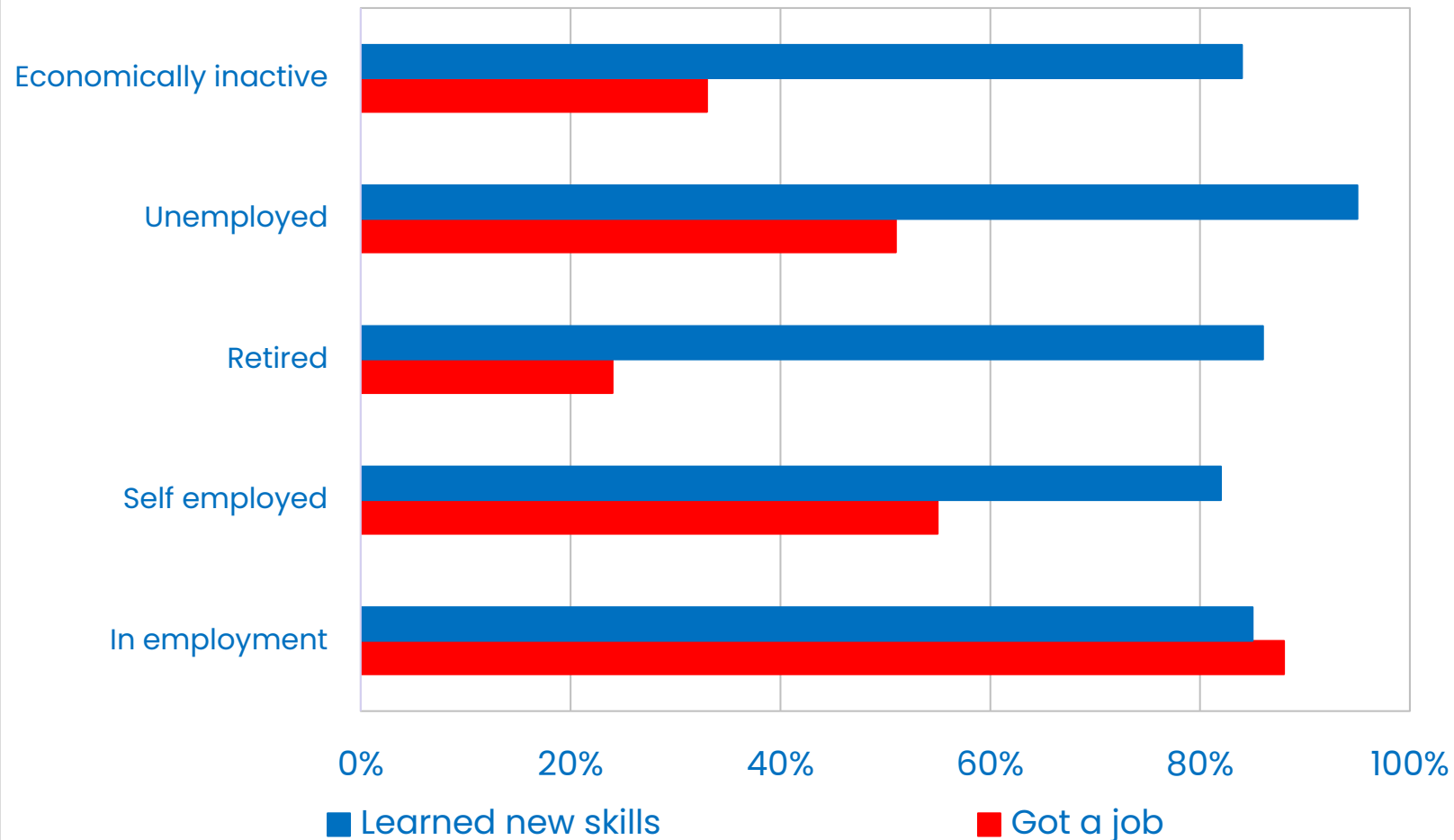


In 2022 there was a significant growth in the positive impacts on employment and training from earning Tempo Time Credits.

This is partly due to working with more organisations who are see volunteering as a pathway to employment.

# EMPLOYMENT IMPACT IN WALES

## Economic position and Employment Impact



Learning new skills from volunteering takes place in each of the economic groups.

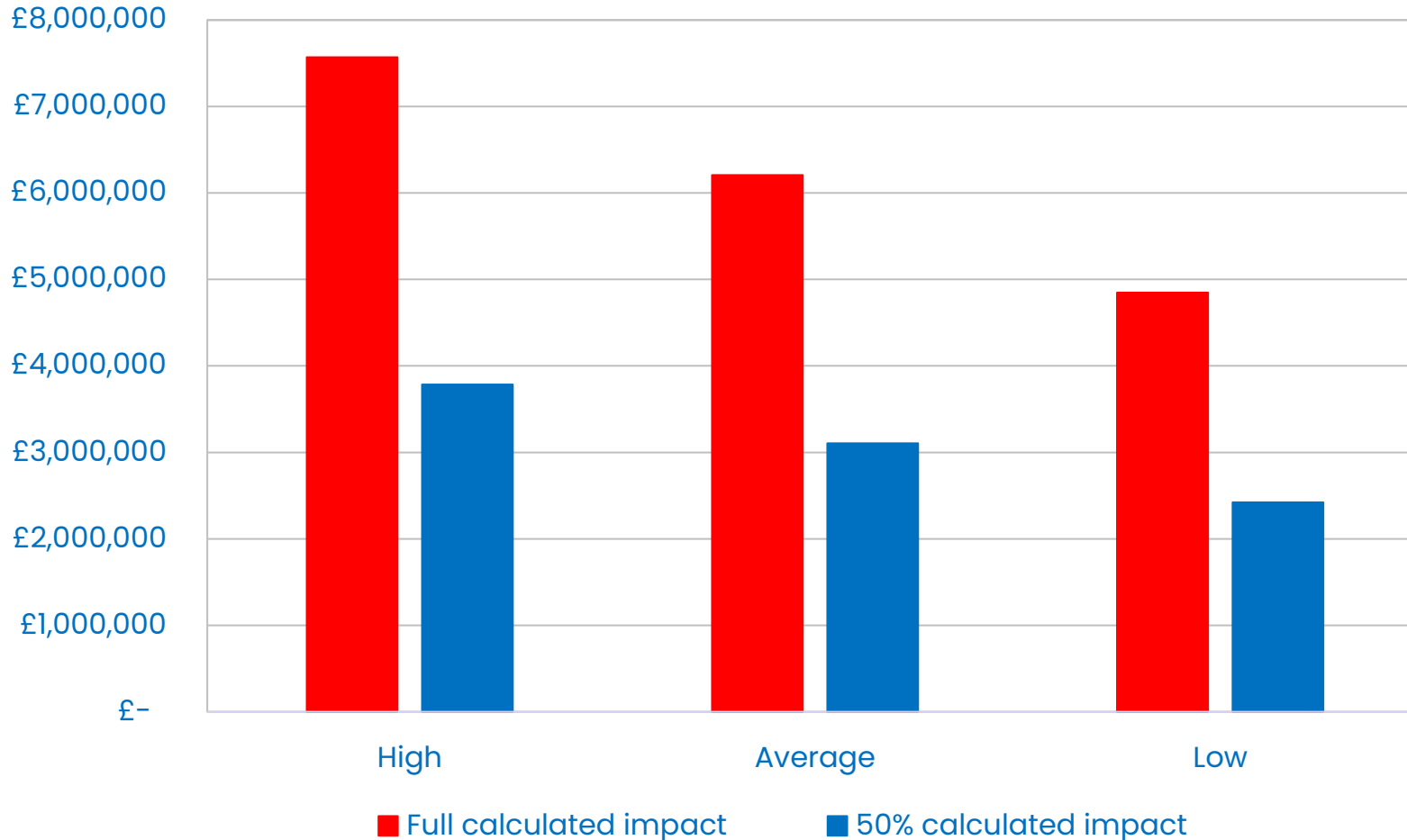
Unsurprisingly, the proportion of retired people viewing Tempo Time Credits as helping them get a job is small, but not insubstantial (24%).

Over one-third of the economically active and half of the unemployed Tempo Time Credit earners got a job.

Volunteering is also a positive benefit to employed people getting a job.

# IMPACT IN WALES

## WELLBY Impact range of Tempo Time Credits



The average Quality of Life score increased by 0.84 (6.40-7.24) between 2021 and 2022

Using a recognised methodology, we estimate the impact of volunteers earning Tempo Time Credits is £40.1m (0.84x£12,836x3,735 volunteers) at 2019 prices.

Based on the size of the quality of life change attributable to Tempo Time Credits, we estimate the impact of Tempo Time Credits is £6.2m. (RoI 12.4:1).

We take a very cautious view and even by halving this figure the impact is £3.1m (RoI 6.3:1).

# NET WELLBEING IMPACT IN WALES



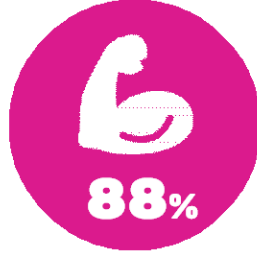
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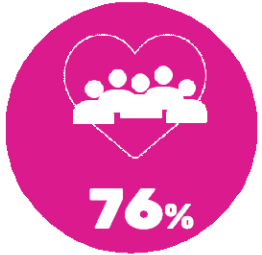
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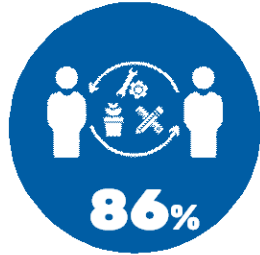
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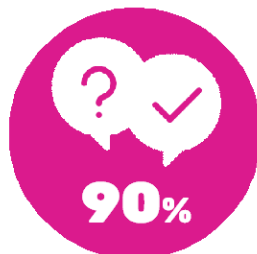
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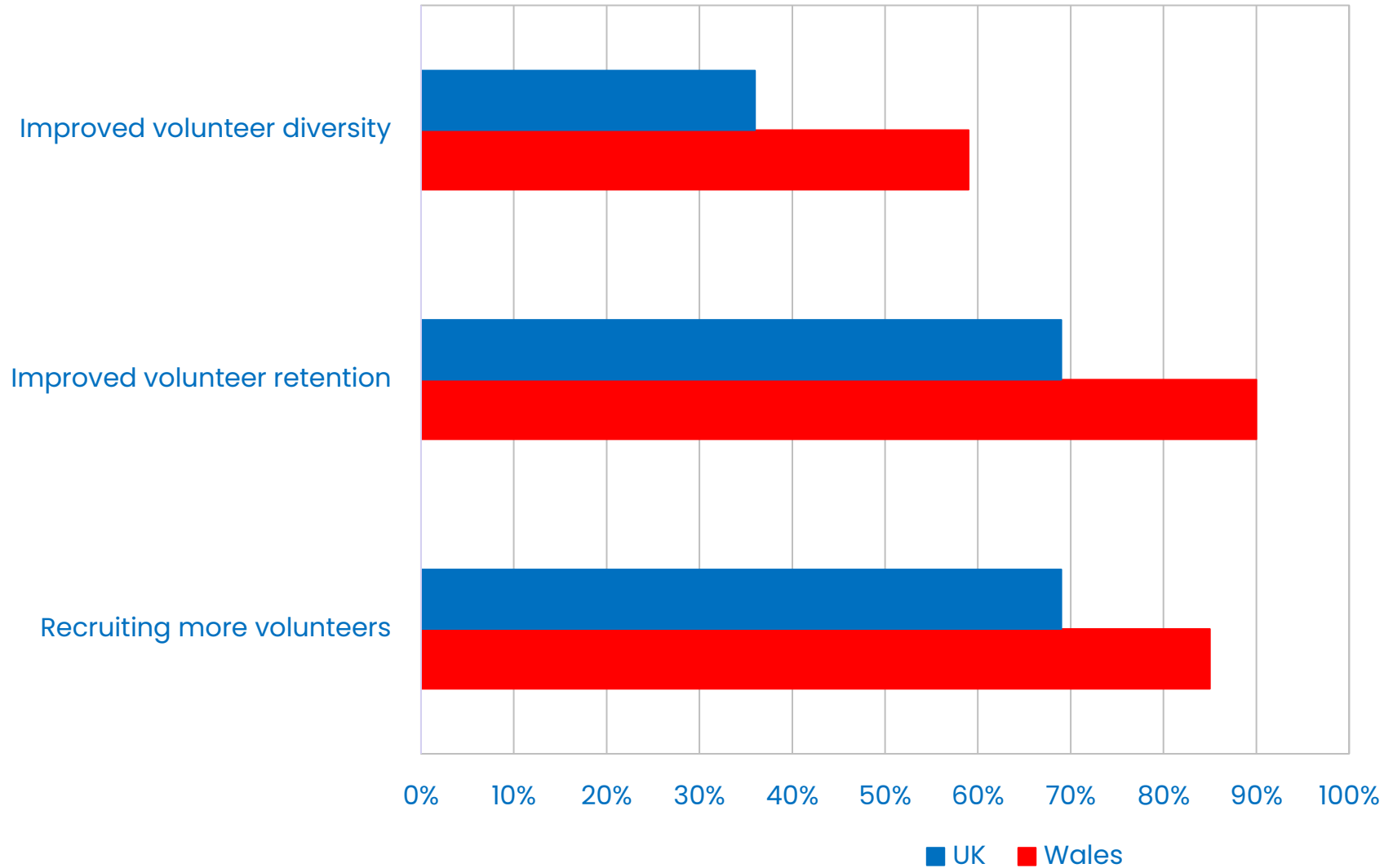
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# IMPACT ON COMMUNITY ORGANISATIONS IN WALES

## Making a Difference to Organisations



Community organisations on average deliver 4 different types of service.

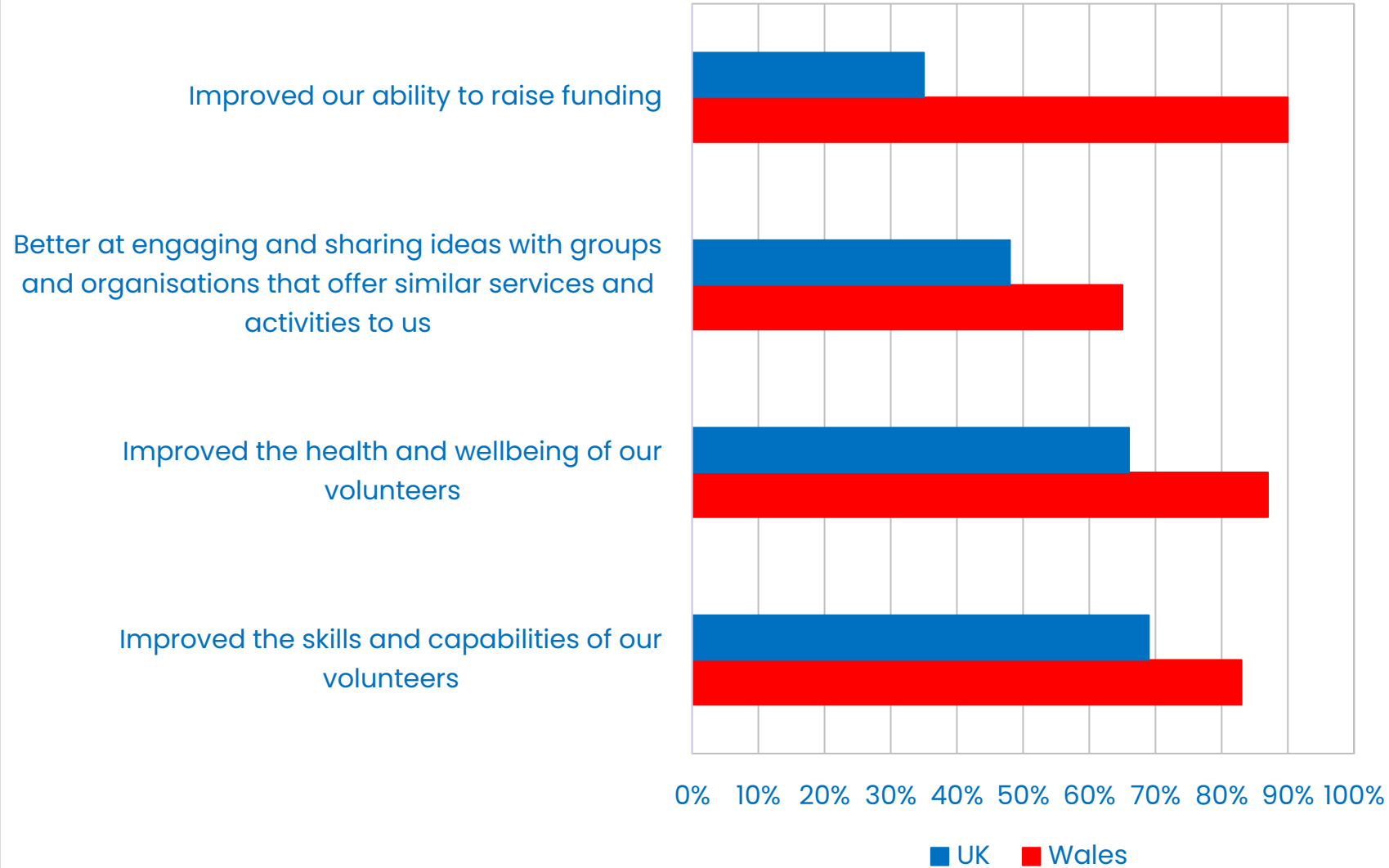
85% of considered that Tempo Time Credits helped them recruit more volunteers and 90% thought that it helped them retain volunteers. In Wales, both these figures were 20% higher than in the UK as a whole.

It is estimated to have saved the 520 organisations using Tempo Time Credits £78,000 in the last year.

Tempo Time Credits help 59% of community organisations improve their volunteer diversity.

# IMPACT ON COMMUNITY ORGANISATIONS IN WALES

## Making a Difference to Organisations



Over 80% of community organisations using Tempo Time Credits reported they improved volunteer skills and their health and wellbeing. This supports the findings of the survey of volunteers.

90% of community organisations stated that having volunteer information helped them increase funding.

Findings from Welsh community organisations were significantly more positive than for their English counterparts.

# WE ARE TEMPO



**Tempo Time Credits Impact 2022**  
**Full UK, Wales, local and topic reports**  
**can be found at**  
**[www.wearetempo.org/impact-reports/](http://www.wearetempo.org/impact-reports/)**



# 2022 IMPACT RESEARCH IN WALES



## Volunteer survey

- Timescale March to June 2022
- Potential respondents: 3,700 volunteers. 178 responses received (5%)
- Error margin +/- 4% (at 95% confidence levels)
- Responses analysed ignore: Don't know and Not answered unless specified
- Economic impact (net wellbeing uplifts) externally reviewed process

## Community Group survey

- Potential respondents: 520 community groups. 40 responses received (8%)
- Error margin +/- 10% (at 95% confidence levels)
- Responses analysed ignore: Don't know and Not answered unless specified